LONDON CAPITAL COMPUTER COLLEGE

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Training for supervisors, Accountants Managers and Senior Executives

PFINCE2 Project Management . MS Project 2013/16 . Project Risk Management . Quality Management . **Strategic Management** . Business Case Analysis

To succeed an organisation needs to: Maintain current business operations. Transform operations in order to survive and decide how to introduce change; to create competitive advantage.

The management of strategy to achieve

Quality management is a strategic decision to help improve overall performance and provide a sound basis for sustainable development initiatives.

Different views of quality **▶** Benefits of implementing a quality managment system

Without risk, there can be no reward.

Microsoft Project is the main tool in a project management toolbox. Without Project, it is not possible to build schedules, manage tasks, resources, deadlines and budgets.

Justification for doing the project. Importance of: identifying and structuring an idea; planning the realisation of the idea; reviewing and evaluating possible results and establishing potential for further benefits.

The state of the s Management Tryou don't drive your business you will be discontinued by the first of the blanch of t Business Case

1 Intensive 5 day training (08:30 – 16:30) 2 Each delegate receives training materials. 3 5% discount (i) if individuals register for 2 or more courses at the same time (ii) 5 or more delegates from the same company registering for the same course 4 To complete a minimum of 5 modules to receive a Diploma in Project Management; else a Certificate. This only applies to those who complete the 5 days.

PRINCE2 Fundamentals of Project Management

[Delegates will use a case study for practical i mplementation scenarios]

Day 1

- Project management basics
- · Characteristics of project work

Introduction to Project 2013/16

Setting and creating Project files

· Creating work, material and cost resources

· Calculating labour and material resources

Effort driven and non-effort driven

Viewing and reporting project information

Introduction to Quality Management

Quality Standards and customer focus

Organisational success indicators

Product/service performance audit

milestones

deadlines

Creating customer focus

Auditing and ISO 9001

Quality systems

risks

Organisational effectiveness

Strategic planning

Resource assignment changes

Tracking and managing a Project

· Baseline, schedule and actual

value representation

· Adding tasks to a baseline

· Updating project schedule

· File management features

Defining and creating resources

Different types of resources

Assigning tasks to resources

· Duration, work and units

scheduling

Sharing reports

Day 1

Day 2

Day 3

Day 5

Finding commands

- · Project manager responsibilities · Project performance variables that needs
- to be controlled
- PRINCE2 Project Management methodology implementation

MS Project 2013/16

Day 2

Day 4

Project views

Creating Project tasks

WBS codes

Linking tasks

· Delays or overlaps

Selecting a view

· Manual and auto scheduling

· Milestone and summary tasks

Task dependencies and schedules

Setting task date constraints

Re-arranging table columns

· Filtering tasks and resources

· Adjusting task bar layout

Project schedule fine-tuning

Delaying a task or assignment

Re-activating inactive tasks

· Critical path analysis

Levelling resources

improvement

Quality Management

Day 4

Day 5

communication

· Sorting tasks, resources and assignments

Performance and process management

Key performance indicators Work process management and

Continuous quality improvement

_teamwork

solving

principles and the six sigma

Six sigma methodology

Ouality management tools

Successful benchmarking techniques

Table column settings

· Using Timeline view

Formatting task bar

· Text formatting

This training requires the use of computer

- o Principles
- o Themes
- o Processes

Day 1

Day 3

Day 2

- 7 Principles:
- · Continued business justification
- · Learn from experience
- · Defined roles and responsibilities Manage by stages
- Manage by exception
- Focus on project
- · Tailor to suit the project environment
- Critical Path Terminology o Finish-to-Start (FS)
- o Start-to-Start (SS)
- o Finish-to-Finish (FF) o Start-to-Finish (SF)
- Slack or Float

[Delegates to fully grasp how to draw and calculate a critical path]

Management (CCPM)

Developing a network

Critical Path Analysis

Project scheduling

Day 3

- Critical Chain Project
 - Business case Organisation

Day 4

7 Themes:

Plans

Risk

Quality

Change

Progress

Directing a Project

Day 5

7 Processes:

Initiating a Project

Starting up a Project

- Controlling a Stage
- · Managing Product Delivery
- · Managing a Stage Boundary
- Closing a Project

Project Risk Management

Day 1

Risk plan development

- Managing risk
- · Incorporating risk mgt in projects
- · Stakeholders risk tolerance

Risk plan components Day 2

Risk Identification

- · Risk identification methods
- Risk consolidation

Recording and registering risks

Risk triggers Day 5

Day 3

Day 4

Project risk analysis

Project risk monitoring and control

Project risk response strategy

Risk response alternatives

· Recording and reporting risks

Qualitative & quantitative risk analysis

Risk analysis and prioritisation

- Risk response execution
- · Updating risk template

Strategic Management

Day 1

Strategy and strategic environment Strategic and tactical decisions

 Pestel, porters' five forces framework

Day 2

Developing strategy, resources analysis and core competencies

Key/critical success factors

Components of strategic capabilities

Day 3 Strategy formulation model

 Business level strategy Corporate level strategy

Day 4

International strategic methods Mergers, acquisitions, joint

Day 5

Strategic purpose and culture
• Stakeholder analysis

Cultural and social forces

Business Case Analysis

Day 1

Business case development and analysis

Business case and value proposition

Identifying problems or opportunities

Day 2

Options and gathering data

Identifying alternatives

Collecting data, setting time frames and estimates

Financial metrics benchmarking and risk mitigation

Managing project cash flows

· Risk analysis and assessment

Day 4

Practical IP issues and alternative option justification

Intellectual Property (IP)

Justification of chosen alternative

Day 5

Pitching the Business Case

Communicating the business case

Promoting the case















